

## Workshop Name:

# **Healthcare and Workplace Violence**

### Workshop Overview:

Approximately 75% of the nearly 25,000 Workplace Assaults reported occurring in healthcare or social-service settings. This workshop will prepare your staff to identify potential workplace violence threats, provide guidance to safely manage a workplace violence incident, and to assist in recovery from violence in the workplace.

#### Workshop Objectives:

- Review workplace violence statistics and incidents
- Identify conditions and situations in the workplace that may precede workplace violence
- Understand how to recognize behaviors and early signs of potential acts of violence
- Identify the signs of an escalating threat of workplace violence
- Learn how to respond appropriately and to decrease the threat of escalating
- Identify signs and symptoms of staff members experiencing traumatic stress from acts of violence
- Identify strategies to help staff members experiencing post-traumatic stress

**Recommended Participants:** Healthcare Administrators, Emergency Operations Program

Planning Teams and All Health Care Personnel

Workshop Length: 1.0 Hours

Prerequisites: None Cost: \$75 per person

## **Continuing Education Credits**

Illinois Registered Nurses, Nursing Home Administrator and Licensed Social Workers/Licensed Clinical Social Workers. This activity has been submitted to Elderwerks for Contact Hours. For more information call: <u>847-462-0885</u> Elderwerks provides free senior housing and care referrals, guidance, and support. All other participants shall receive a "Certificate of Participation".

View our full calendar of events!