



Workshop Name:

Communication Is Essential During Any Emergency Incident. Learn How To Develop An Effective Communication Plan

Workshop Overview:

The Centers for Medicare and Medicaid System (CMS) requires a robust and comprehensive Internal and External Communication Plan. This workshop is designed to educate participants on the CMS Communication Regulations and their related E-Tags. In addition, the workshop will cover the 3 basic types of communication: notification systems, internal and external communication systems and potential backup modes for each system.

Workshop Objectives:

1. Understand CMS Communication Plan requirements
2. Review the types of communication systems and backup modes
3. Review development and maintenance of the Communication Plan
4. Preview the CHUG Communication Plan Worksheet

Recommended Participants: Healthcare Administrators and Emergency Operations Program Planning Teams

Workshop Length: .5 Hours

Prerequisites: None

Cost: Free

Continuing Education Credits

Illinois Registered Nurses, Nursing Home Administrator and Licensed Social Workers/Licensed Clinical Social Workers. This activity has been submitted to Elderwerks for Contact Hours. For more information call: [847-462-0885](tel:847-462-0885) Elderwerks provides free senior housing and care referrals, guidance and support. All other participants shall receive a "Certificate of Participation".

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